**Patient Information- BOOKING A GP APPOINTMENT IS CHANGING**

WE ARE RESTRUCTURING OUR PROCEDURE TO SUPPORT PATIENTS TO ACCESS APPROPRIATE GP APPOINTMENTS

AS FROM **17/05/2021** PATIENTS WILL BE GUIDED THROUGH THE FOLLOWING PROCEDURE BY THE RECEPTION TEAM

***“We will call patients to triage before requesting you attend the surgery, do not attend the surgery unless requested to do so”***

PATIENT BENEFITS

* TRIAGE OF YOUR CONDITION BY A CLINCIAL LEAD
* QUICKER ACCESS THROUGH THE PHONE SYSTEM
* ONLY NEED TO ATTEND THE SURGERY IF ASKED TO
* INCREASE IN PRE-BOOKABLE APPOINTMENTS WITH YOUR NAMED GP FOR ONGOING CONDITIONS OR GP REQUESTS

The Limes Medical Centre